

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

A merger would be a disaster. Currently Dish Networks instalation dept cannot keep up with the growing demand of the product. Their installation dept and installation sub-contractors have a high cancellation rate due in unavailablity of parts to complete the installs. Installers have a repeated high absentee rate especially on Saturday and Sundays, resulting in customer cancellations due to no call/no show. In addition to the low wages of about \$10.00 per hour, the installers have a pretty demanding task and are not properly compensated. The sales team for Dish Network who are paid commission rely on a payroll system that is totally in inaccurate and cannot properly compensate them for sales made. Dish Network's customers service is terribly inconsistent and results in custommer frustration. So, since Dish Network is having problems maintaining it's own customer base, why would they merge with Direct TV, who has even more customers????? Merger would not work for either company!

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Sincerely,

Leon Watkins
354 Vernon St
Oakland, CA 94510